



**ADDENDUM #1
REQUEST FOR PROPOSAL
RFP#004-2011**

**To Provide Professional Employee Assistance Program (EAP) Services
For
The Thunder Bay District Health Unit (TBDHU)**

QUESTIONS with RESPONSES

1. Who is the incumbent?

Answer: The current EAP Service Provider is Thunder Bay Counseling Centre.

2. Who is the TBDHU's current employee benefits plan provider?

Answer: Green Shield for Extended Health Care and Dental, and Great West Life for Long Term Disability and Group Life Insurance.

3. What do you believe to be the top three (3) major issues plaguing your employees/workplace?

Answer: The top three (3) major issues are: (1) Family related issues, (2) Relationship (Couple) issues, and (3) stress.

4. As an organization, do you believe absenteeism to be an issue?

Answer: Although there are isolated cases, it is not an organization-wide issue.

5. Is the TBDHU a unionized employer?

Answer: Yes.

This addendum forms and becomes part of **Request for Proposal to Provide Professional Employee Assistance Program (EAP) Services for the Thunder Bay District Health Unit** and shall be referenced in the proposal.

Yours truly,

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