

Dear partner,

We would like to inform you that Palliative Carelink has a new referral form!

Prescribers, nurses, social workers or clients themselves can make a referral by:

- 1) **Ocean eReferral:** https://oceanhealthmap.ca/?rtRef=nwchc_palliative_car-97498911 or
- 2) **Download and fax our referral form from our website:** <https://norwestchc.org/programs-services/palliative-carelink/>

Palliative Carelink is the official central intake for persons living with a life limiting illness in Thunder Bay. Our team at NorWest CHC works closely with Hospice Northwest, the Palliative Care Associates (Physicians), St. Josephs Care Group, Thunder Bay Regional Health Sciences Centre, Home and Community Care, and Dilico Anishinabek Family Care. We ensure that clients are connect with the right resources, in the right place, and at the right time.

What does Palliative Carelink do?

- Triage and intake for all palliative care clients
- Identify, assess and manage symptoms such as pain, depression and anxiety
- Address social and spiritual needs
- Carry out goals of care discussions and advanced care planning
- Provide supportive counselling and outreach services
- Systems navigation for clients, families and home care providers

If you have any questions, please do not hesitate to reach out.

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