



NorWest Community Health Centres
Centres de santé communautaire NorWest



DID YOU KNOW?

Norwest Community Health Centres Palliative Carelink is accepting electronic referrals!

Norwest Community Health Centres Palliative Carelink is now accepting electronic referral through Ocean.

We would like to inform you that Palliative Carelink is the official central intake for person's living with a life limiting illness in Thunder Bay. Our team provides central intake and navigation for person living with a life limiting illness in Thunder Bay. NorWest CHC works closely with Hospice Northwest, the Palliative Care Associates (Physicians), St. Josephs Care Group, Thunder Bay Regional Health Sciences Centre, Home and Community Care, and Dilico Anishinabek Family Care. Central intake allows us to connect clients with the appropriate services for their unique goals of care. We ensure that clients are connect with the right resources, in the right place, and at the right time. Prescribers, nurses, social workers, or clients themselves can make a referral via Ocean eReferral.

NoWwest Community Health Centres Palliative Carelink Central intake would like to invite you to simultaneously join the Ocean eReferral Network to send and receive requisitions. By joining and sending your requisitions via Ocean you are not only helping your patients but the overall referral management at Norwest CHC and ultimately aiming to improve the care coordination for clients, families and care providers. The Ontario eServices Program is funded by the ministry to deliver digital services that support clinical workflows and facilitate smoother transitions in care and an improved patient experience.

Electronic referrals (through Ocean eReferral) can be sent directly from most EMRs.

Benefits include:

- ✓ Free of charge, including training & support.
- ✓ Saving your clinic time and money.
- ✓ Keeps you & your patients informed of referral status.
- ✓ Decreases the need for multiple follow-up phone calls.
- ✓ Quick and easy set-up provided by a local team.
- ✓ Sign up today!



Find out how to join the eReferral today!

Ontario Health North eServices deployment team is here to support your digital transformation. Please reach out to learn more!

eServicesNorth@ontariohealth.ca

